



Submitted electronically via Medicaid.gov.

October 30, 2019

Centers for Medicare and Medicaid Services Department of health and Human Services 7500 Security Boulevard Baltimore, Maryland 21244-1850

Re: Idaho Medicaid Reform Waiver: Section 1115 Medicaid Waiver Demonstration Project Application

Dear Secretary Azar,

I am writing on behalf of the Center for Law and Social Policy (CLASP). CLASP is a national, nonpartisan, anti-poverty nonprofit advancing policy solutions for low-income people. We work at both the federal and state levels, supporting policy and practice that makes a difference in the lives of people living in conditions of poverty. CLASP submits the following comments in response to Idaho's Section 1115 Medicaid Waiver Demonstration Project Application and raises serious concerns about the effects of the waiver, as proposed, on the coverage and health outcomes of lowincome Medicaid beneficiaries in Idaho.

These comments draw on CLASP's deep experience with Temporary Assistance for Needy Families (TANF) and the Supplemental Nutrition Assistance Program (SNAP), two programs where many of the policies proposed in this waiver have already been implemented – and been shown to be significant barriers to low-income people getting and retaining benefits. These comments also draw on CLASP's experience in working with six states under the Work Support Strategies project, where these states sought to dramatically improve the delivery of key work support benefits to low-income families, including health coverage, nutrition benefits, and child care subsidies through more effective, streamlined, and integrated approaches. From this work, we learned that reducing unnecessary steps in the application and renewal process both reduced burden on caseworkers and made it easier for families to access and retain the full package of supports that they need to thrive in work and school.

Medicaid plays a critical role in supporting the health and well-being of low-income adults and children. Many work in low-wage jobs where employer-sponsored health care is not offered or is prohibitively expensive. In fact, only 16 percent of poor adults receive health insurance through their jobs<sup>1</sup> and, according to recent a recent survey by the Bureau of Labor Statistics, low-wage workers

pay more for employer-provided medical care benefits than higher-wage workers.<sup>2</sup> Others may have health concerns that threaten employment stability, and without Medicaid, would be denied access to the medical supports they need to hold a job, such as access to critical medications.

The Medicaid statute is clear that the purpose of the program is to furnish medical assistance to individuals whose incomes are not enough to meet the costs of necessary medical care and to furnish such assistance and services to help these individuals attain or retain the capacity for independence and self-care. States are allowed in limited circumstances to request to "waive" provisions of the rule but the Secretary of Health and Human Services (HHS) may only approve a project which is "likely to assist in promoting the objectives" of the Medicaid Act.<sup>3</sup> A waiver that does not promote the provision of health care would not be permissible.

The proposal runs counter to the will of Idahoans who voted for expansion without work requirements. Further, this proposal's attempt to transform Medicaid and reverse its core function will result in individuals losing needed coverage, poor health outcomes, and higher administrative costs. There is an extensive and strong literature that shows, as a recent New England Journal of Medicine review concludes "Insurance coverage increases access to care and improves a wide range of health outcomes."<sup>4</sup> This waiver is inconsistent with the will of the people as well as with the Medicaid purpose of providing medical assistance and improving health and, therefore, should be rejected.

# Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements

CLASP does not support Idaho's proposal to take away health coverage from individuals who do not meet new work reporting requirements. Our comments that follow focus on the harmful impact the proposed work requirements will have on low-income Idahoans and the state.

Idaho is proposing to implement a work reporting requirement. The directly impacted population would be the Expansion Adult Group enrollees between 19 and 59 years of age who do not otherwise qualify for an exemption. Idaho notes that some populations, such as individuals meeting the work reporting requirement under TANF or SNAP and those enrolled in post-secondary education programs at least half-time, will be in compliance with the requirement. The penalty for not complying with the work requirement is ineligibility for Medicaid for a period of two months.

CLASP strongly opposes work reporting requirements for Medicaid beneficiaries and urges CMS to reject Idaho's request. Work requirements—and disenrollment for failure to comply—are inconsistent with the goals of Medicaid because they would act as a barrier to access health insurance, particularly for those with chronic conditions and disabilities, but also for those in areas of high unemployment, or who work the variable and unpredictable hours characteristic of many low-wage jobs. In addition, while the purported goal of this provision is to promote work, the reality is that denying access to health care makes it less likely that people will be healthy enough to work. This provision would also increase administrative costs of the Medicaid program and reduce the use of preventive and early treatment services, ultimately driving up the costs of care while also

leading to worse health outcomes.

# Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements Do Not Promote Employment

Creating a work requirement for Medicaid is misguided and short-sighted. Lessons learned from other programs demonstrate that work requirement policies are not effective in connecting people to living-wage jobs that provide affordable health insurance and other work support benefits, such as paid leave.<sup>5</sup> A much better focus for public policy is to develop skills training for jobs that are in high demand and pay living wages, help people get the education they need to climb their career ladder and foster an economy that creates more jobs.

Another consequence of a work requirement could be, ironically, making it harder for people to work. When additional red tape and bureaucracy force people to lose Medicaid, they are less likely to be able to work. People must be healthy in order to work, and consistent access to health insurance is vital to being healthy enough to work.<sup>6</sup> Medicaid expansion enrollees from Ohio<sup>7</sup> and Michigan<sup>8</sup> reported that having Medicaid made it easier to look for employment and stay employed. Additionally, more adults in low-income households have been able to join the workforce in Montana since expanding Medicaid. Further, recent analysis by the New York Times finds that young single mothers' participation in the labor force increased four percentage points more in states that expanded Medicaid in 2014 compared to those that didn't, providing evidence that if people don't lose their health insurance when they go to work, they are more likely to work.<sup>9</sup> Making Medicaid more difficult to access could have the exact opposite effect on employment that supporters of work requirements claim to be pursuing.

# Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements Do Not Lead to Employer-Sponsored Insurance

The waiver request assumes that if participants become employed, they will be able to transition to affordable employer-sponsored insurance (ESI). Unfortunately, this is simply not the reality of many jobs in America. Only 49 percent of people in this country receive health insurance through their jobs—and only 16 percent of poor adults do so.<sup>10</sup> The reality is that many low-wage jobs, particularly in industries like retail and restaurant work, do not offer ESI, and when they do, it is not affordable.<sup>11</sup> In fact, in 2017, only 24 percent of workers with earnings in the lowest 10 percent of wages were offered employer insurance, and only 14 percent actually received coverage in their employer offered insurance.<sup>12</sup> People working multiple part-time jobs or in the gig economy are particularly unlikely to have access to ESI.

A recent study by the Urban Institute provides additional evidence in New Hampshire – a state that was recently approved to move forward with their work reporting requirement. The paper found that New Hampshire residents who could lose Medicaid under work reporting requirements will likely face limited and costly employer-sponsored insurance options. In particular, researchers found that less than one in ten part-time private-sector employees in New Hampshire were eligible for employer-sponsored coverage and just over half of full-time employees at firms with fewer than 50

employees were eligible for employer-sponsored coverage in 2017. Additionally, annual employee contributions for a single-coverage plan would represent 12.5 percent of annual income for a minimum-wage, full-time worker and 25.0 percent of annual income for a minimum-wage, part-time worker— more than ten times the percentage premium limit in the Marketplace for individuals earning 100 percent of the federal poverty level.<sup>13</sup>

### Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements Grow Government Bureaucracy and Increase Red Tape

Taking away health coverage from Medicaid enrollees who do not meet new work requirements would add new red tape and bureaucracy to the program and only serve as a barrier to health care for enrollees. Tracking work hours, reviewing proof of work, and keeping track of who is and is not subject to the work requirement is a considerable undertaking that will be costly and possibly require new technology expenses to update IT systems. The administrative burden will be significant. Given the estimate of the number of Idahoans subject to the work requirement, the administrative burden appears inefficient and a poor use of state resources.

One of the key lessons of the Work Support Strategies initiative is that every time a client needs to bring in a verification or report a change adds to the administrative burden on caseworkers and increases the likelihood that clients will lose benefits due to failure to meet one of the requirements. In many cases, clients remain eligible and will reapply, which is costly to families who lose benefits as well as to the agencies that must process additional applications. The WSS states found that reducing administrative redundancies and barriers used workers' time more efficiently and helped with federal timeliness requirements.

Lessons from the WSS initiative is that the result of Idaho's new administrative complexity and red tape is that eligible people will lose their health insurance because the application, enrollment, and on-going processes to maintain coverage are too cumbersome. Recent evidence from Arkansas' implementation of work reporting requirements also suggests that bureaucratic barriers for individuals who already work or qualify for an exemption will lead to disenrollment. More than 18,000 beneficiaries lost coverage before the program was suspended by a federal judge, likely becoming uninsured because they didn't report their work or work-related activities.<sup>14</sup> As reported by the Center on Budget and Policy Priorities, many of those who failed to report likely didn't understand the reporting requirements, lacked internet access or couldn't access the reporting portal through their mobile device, couldn't establish an account and login, or struggled to use the portal due to disability.<sup>15</sup> The recent study looking at the Arkansas program found that "work requirements have substantially exacerbated administrative hurdles to maintaining coverage". The study found a reduction in Medicaid of 12 percent, even though more than 95% of those who were subject to the policy already met the requirement or should have been exempt.<sup>16</sup>

### Implementation timeline is rushed

Idaho is proposing to implement their waiver within six months of receiving anticipated CMS approval. As laid out in these comments, Idaho is proposing significant changes to their Medicaid

program that will affect some of its poorest families. Rushing implementation will result in even more confusion among enrollees and loss of Medicaid health insurance. Evidence from New Hampshire illustrates the difficulties in communicating with beneficiaries about implementation of work requirements. Despite its multiple outreach activities, the state failed to reach 20,000 out of the 50,000 people potentially subject to work requirements.<sup>17</sup>

# Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements Do Not Reflect the Realities of Our Economy

Proposals to take health coverage away from Medicaid enrollees who do not work a set number of hours do not reflect the realities of today's low-wage jobs. For example, seasonal workers may have a period of time each year when they are not working enough hours to meet a work requirement and as a result will churn on and off the program during that time of year. Or, some may have a reduction in their work hours at the last minute and therefore not meet the minimum number of hours needed to retain Medicaid. Many low-wage jobs are subject to last-minute scheduling, meaning that workers do not have advance notice of how many hours they will be able to work.<sup>18</sup> This not only jeopardizes their health coverage if Medicaid has a work requirement but also makes it challenging to hold a second job. If you are constantly at the whim of random scheduling at your primary job, you will never know when you will be available to work at a second job.

Idaho's proposal to implement work reporting requirements of 20 hours per week is incredibly blind to the reality of low-wage work. An analysis by the Urban Institute found that Kentucky's proposal to take away health care from individuals who do not work a set number of hours does not align with the reality of some working enrollees' lives. Urban found that an estimated 13 percent of nondisabled, nonelderly working Medicaid enrollees who do not appear to qualify for a student or caregiver exemption in Kentucky's Medicaid program could be at risk of losing Medicaid coverage at some point in the year under the work requirements because, despite working 960 hours a year, they may not work consistently enough throughout the year to comply with the waiver.<sup>19</sup> Additional analysis from the Urban Institute shows that Medicaid enrollees who would potentially be subject to work reporting requirements are more likely to face barriers to employment, compared with privately insured adults. The analysis found that half of nonexempt Medicaid enrollees reported issues related to the labor market or nature of employment, such as difficulty finding work and restricted work schedules, as reasons for not working more, and over one-quarter reported health reasons.<sup>20</sup>

## Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements Will Harm Persons with Illness and Disabilities

Many people who are unable to work due to disability or illness are likely to lose coverage because of the work requirement. Although Idaho is proposing to exempt people who are "physically or intellectually unable to work," many people who are not able to work due to disability or disease are likely to not receive an exemption due to the complexity of paperwork. Further, the proposal does not include a grace period for someone to enroll and prove an exemption, making it more difficult to document a disability. A Kaiser Family Foundation study found that 11 percent of adults receiving Medicaid—but who are not receiving Disability/SSI—reported illness or disability as their primary reason for not working.<sup>21</sup> Additional research from the Kaiser Family Foundation shows that people with disabilities were particularly vulnerable to losing coverage under the Arkansas work reporting requirements, despite remaining eligible.<sup>22</sup>

And, an Ohio study found that one-third of the people referred to a SNAP employment program that would allow them to keep their benefits reported a physical or mental limitation. Of those, 25 percent indicated that the condition limited their daily activities,<sup>23</sup> and nearly 20 percent had filed for Disability/SSI within the previous two years. Additionally, those with disabilities may have a difficult time navigating the increased red tape and bureaucracy put in place to administer a work requirement. The result is that many people with disabilities will, in fact, be subject to the work requirement and be at risk of losing health coverage.

### Disenrollment would lead to worse health outcomes, higher costs

The penalty for not meeting a work reporting requirement or documenting an exemption is suspension of Medicaid benefits for a period of two-months. While Idaho purports that this policy is not a lock-out because individuals can reapply for benefits, it is not clear whether people will understand the policy to reapply or whether the state will automatically re-enroll beneficiaries after the two months of suspended benefits.

Once suspended from Medicaid coverage, beneficiaries will likely become uninsured for an extended period of time. Needed medical services and prescription drugs, including those needed to maintain positive health outcomes, may be deferred or skipped. Because people without health coverage are less likely to have regular care, they are more likely to be hospitalized for avoidable health problems and to experience declines in their overall health.<sup>24</sup> Further, during the two months of suspended benefits and any period of uninsurance afterward, these now-uninsured patients present as uncompensated care to emergency departments, with high levels of need and cost—stretching already overburdened hospitals and clinics. This will only lead to poorer health outcomes and higher uncompensated costs for providers.

The impact of even short-term gaps in health insurance coverage has been well documented. In a 2003 analysis, researchers from the Urban Institute found that people who are uninsured for less than 6 months are less likely to have a usual source of care that is not an emergency room, more likely to lack confidence in their ability to get care and more likely to have unmet medical or prescription drug needs.<sup>25</sup> A 2006 analysis of Medicaid enrollees in Oregon found that those who lost Medicaid coverage but experienced a coverage gap of fewer than 10 months were less likely to have a primary care visit and more likely to report unmet health care needs and medical debt when compared with those continuously insured.<sup>26</sup>

The consequences of disruptions in coverage are even more concerning for consumers with high health needs. A 2008 analysis of Medicaid enrollees in California found that interruptions in Medicaid coverage were associated with a higher risk of hospitalization for conditions such as heart failure, diabetes, and chronic obstructive disorders. In addition to the poorer health outcomes for patients, these avoidable hospitalizations are also costly for the state.<sup>27</sup> Similarly, a separate 2008 study of Medicaid enrollees with diabetes who experienced disruptions in coverage found that the per member per month cost following reenrollment after a coverage gap rose by an average of \$239, and enrollees were more likely to incur inpatient and emergency room expenses following reenrollment compared to the period of time before the enrollee lost coverage.<sup>28</sup>

Regardless of whether Idaho refuses to consider two months suspension of benefits a lock out, beneficiaries will lose coverage if they cannot meet work reporting or exemption documentation requirements, resulting in worse health outcomes and higher costs.

# Proposals to Take Health Coverage Away from Individuals Who Do Not Meet New Work Requirements are Likely to Increase Churn

Idaho's proposal to take away health coverage from Medicaid enrollees who do not meet new work requirements is likely to increase churn. As people are disenrolled from Medicaid for not meeting work requirements, possibly because their hours get cut one week or they have primarily seasonal employment (like construction work), they will cycle back on Medicaid as their hours increase or the seasons change. People may be most likely to seek re-enrollment once they need healthcare, and be less likely to receive preventive care if they are not continuously enrolled in Medicaid.

When the beneficiary re-enrolls in Medicaid after their suspension, they will be sicker and have higher health care needs. Studies repeatedly show that the uninsured are less likely than the insured to get preventive care and services for major chronic conditions.<sup>29</sup> Public programs will end up spending more to bring these beneficiaries back to health.

# Reports that Claim to Provide Supporting Evidence for Taking Away Health Insurance from People Who Don't Meet Work Requirements are Deeply Misleading

The White House Council on Economic Advisors (CEA) and the conservative Foundation for Government Accountability recently released reports that provide a deeply misleading view of Medicaid and work requirements. Several analyses paint a picture of low-wage work that contradicts claims in the CEA report. These reports find that many people who need assistance from programs like Medicaid are working, but characteristics of low-wage jobs mean this population faces job volatility, higher unemployment and less stability in employment.<sup>30</sup>

The CEA report does not even address health insurance coverage and never mentions the wellknown data showing that most Medicaid beneficiaries who can work do work. Further, when examining the share of Medicaid beneficiaries that work the CEA report chose to focus on one month (December 2013), which gives a much lower rate of employment than another report from the Kaiser Family Foundation that uses the same data set but looks at employment over the course of a year. It's also important to note that the Medicaid data cited in the report pre-dates the Medicaid expansion, which dramatically affects the composition of the caseload.

Additionally, the CEA and FGA reports consider all Medicaid beneficiaries who do not receive

disability benefits as "able-bodied," ignoring data and research that show that substantial numbers of Medicaid beneficiaries who do not receive disability benefits face significant personal or family challenges that limit the amount or kind of work they can do. In reality, barriers to work are significant and common. Five million Medicaid beneficiaries have disabilities but do not receive disability benefits, meaning that they could be subject to work requirements under the Administration's guidance.<sup>31</sup> Moreover, large majorities of non-working Medicaid beneficiaries report that they are unable to work due to disability or illness, caregiving responsibilities, or because they are in school.<sup>32</sup>

Lastly and most notably, the CEA and FGA reports do not offer any actual evidence to support the claim that taking away health care or other basic supports from people who fail to work a minimum number of hours will cause them to work more. In fact, the report ignores the ample evidence, as cited earlier in these comments, that work supports such as Medicaid make it easier for people to work. While the FGA report alludes to "success" with work requirements in other programs, their analyses have been called out as flawed and misleading.<sup>33</sup>

#### Conclusion

For all the reasons laid out above, CMS should reject Idaho's waiver application. Our comments include citations to supporting research and documents for the benefit of CMS in reviewing our comments. We direct CMS to each of the items cited and made available to the agency through active hyperlinks, and we request that these, along with the full text of our comments, be considered part of the formal administrative record on this proposal for purposes of the Administrative Procedures Act.

Thank you for considering CLASP's comments. Contact Suzanne Wikle (**swikle@clasp.org**) or Renato Rocha (**rrocha@clasp.org**) with any questions.

All sources accessed October 2019.

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<sup>3</sup> Jane Perkins, Section 1115 Demonstration Authority: Medicaid Act Provisions That Prohibit a Waiver, National Health Law Program, 2017, http://www.healthlaw.org/issues/medicaid/waivers/sec-1115-demonstration-authority-medicaid-provisions-that-prohibit-waiver#.WhRIBFWnHIU.

<sup>4</sup> Benjamin D. Sommers, Atul A. Gawande, and Katherine Baicker, *Health Insurance Coverage and Health — What the Recent Evidence Tells Us*, New England Journal of Medicine, July 2017, http://www.nejm.org/doi/full/10.1056/NEJMsb1706645.
 <sup>5</sup> Jessica Gehr, "Doubling Down: How Work Requirements in Public Benefit Programs Hurt Low-Wage Workers," Center for Law and Social Policy, June 2017, http://www.clasp.org/publications/report/brief/doubling-down-how-work-requirements-public-benefit-programs-hurt-low-wage.

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<sup>7</sup> Ohio Medicaid Group VIII Assessment: A Report to the Ohio General Assembly, The Ohio Department of Medicaid, January 2017, http://medicaid.ohio.gov/Portals/0/Resources/Reports/Annual/Group-VIII-Assessment.pdf.

<sup>8</sup> Renuka Tipirneni, Jeffrey Kullgren, John Ayanian, et al., "Medicaid Expansion Helped Enrollees Do Better at Work or in Job Searches," *University of Michigan*, June 2017, http://ihpi.umich.edu/news/medicaid-expansion-helped-enrollees-do-better-work-or-job-searches.

<sup>9</sup> Claire Cain Miller and Ernie Tedeschi, "Single Mothers Are Surging into the Work Force," *The New York Times*, May 2019, https://www.nytimes.com/2019/05/29/upshot/single-mothers-surge-employment.html.
<sup>10</sup> Ibid., 1a; Ibid., 1b.

<sup>11</sup> Brynne Keith-Jennings and Vincent Palacios, *SNAP Helps Millions of Low-Wage Workers*, Center on Budget and Policy Priorities, May 2017, http://www.cbpp.org/research/food-assistance/snap-helps-millions-of-low-wage-workers.

<sup>12</sup> U.S. Department of Labor, "Table 2. Medical care benefits: Access, participation, and take-up rates," Bureau of Labor Statistics, July 2018, https://www.bls.gov/news.release/ebs2.t02.htm.

<sup>13</sup> Emily M. Johnston, Anuj Gangopadhyaya, Genevieve M. Kenney, et al., "New Hampshire Residents Who Lose Medicaid under Work Requirements Will Likely Face Limited Employer-Sponsored Insurance Options," *Urban Institute*, May 2019, https://www.urban.org/urban-wire/new-hampshire-residents-who-lose-medicaid-under-work-requirements-will-likelyface-limited-employer-sponsored-insurance-options?cm\_ven=ExactTarget&cm\_cat=HPC+-

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<sup>15</sup> Jennifer Wagner, "Commentary: As Predicted, Eligible Arkansas Medicaid Beneficiaries Struggling to Meet Rigid Work Requirements," *Center on Budget and Policy Priorities*, July 2018, https://www.cbpp.org/health/commentary-as-predictedeligible-arkansas-medicaid-beneficiaries-struggling-to-meet-rigid.

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<sup>17</sup> Jessica Schubel, "NH Medicaid Work Requirement Suspension Confirms: Policy Can't Be Fixed," *Center on Budget and Policy Priorities*, July 2019, https://www.cbpp.org/blog/nh-medicaid-work-requirement-suspension-confirms-policy-cant-befixed.

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<sup>21</sup> Rachel Garfield, Robin Rudowitz, Kendal Orgera, et al., *Understanding the Intersection of Medicaid and Work: What Does the Data Say?*, Kaiser Family Foundation, August 2019, http://kff.org/medicaid/issue-brief/understanding-the-intersection-of-medicaid-and-work/.

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technical-issues-were-key-barriers-to-meeting-arkansas-medicaid-work-and-reporting-requirements-in-2018/. <sup>23</sup> Comprehensive Report: Able-Bodied Adults Without Dependents, Ohio Association of Foodbanks, 2015,

http://admin.ohiofoodbanks.org/uploads/news/ABAWD\_Report\_2014-2015-v3.pdf.

<sup>24</sup> Key Facts About the Uninsured Population, Kaiser Family Foundation, September 2017, http://kff.org/uninsured/fact-sheet/key-facts-about-the-uninsured-population/.

<sup>25</sup> Jennifer Haley and Stephen Zuckerman, *Is Lack of Coverage A Short or Long-Term Condition?*, Kaiser Family Foundation, June 2003, http://kff.org/uninsured/issue-brief/is-lack-of-coverage-a-short-or/.

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<sup>30</sup> LaDonna Pavetti, "Evidence Counters CEA Claims on Work Requirements," *Center on Budget and Policy Priorities*, July 2018, https://www.cbpp.org/blog/evidence-counters-cea-claims-on-work-requirements.

<sup>31</sup> MaryBeth Musumeci, Julia Foutz, and Rachel Garfield, "How Might Medicaid Adults with Disabilities Be Affected By Work Requirements in Section 1115 Waiver Programs?," *Kaiser Family Foundation*, January 2018,

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<sup>32</sup> Ibid., 21.

<sup>33</sup> Dotti Rosenbaum and Ed Bolen, "SNAP Reports Present Misleading Findings on Impact of Three-Month Time Limit," *Center on Budget and Policy Priorities*, December 2016, https://www.cbpp.org/research/food-assistance/snap-reports-presentmisleading-findings-on-impact-of-three-month-time.