

Building Systems and Pathways for Disconnected Youth

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Introduction







Andrea Amaechi Policy Analyst, CLASP Building Systems and Pathways for Disconnected Youth



Garrett Warfield
Director of Evaluation, Year Up
Paid Work/Learn Opportunities & Career Support



Mamadou Ndiaye Associate Director, JFF Evidenced-Based Framework for Out-of-School Youth





Discussion: Building Systems & Leveraging Federal Policy







Defining Opportunity Youth and 'What Works'

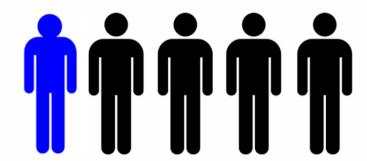
Venessa Marks Senior Manager, ICF







Who are opportunity youth?



20% of 16-24 year olds are out of school and out of work

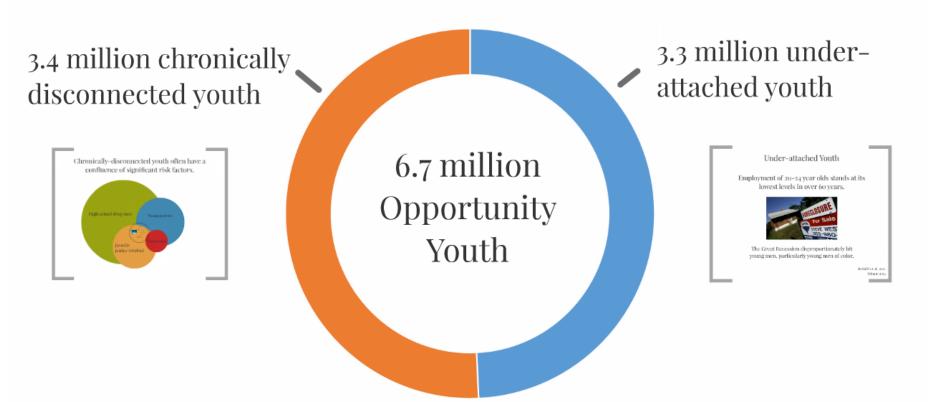
(Approx 6.7 million youth)







Opportunity youth are a heterogeneous group



Belfeld et al., 2012 Bryant, Harris, & Byrd, 2013 Wimer, 2014







Under-attached Youth

Employment of 20–24 year olds stands at its lowest levels in over 60 years.



The Great Recession disproportionately hit young men, particularly young men of color.

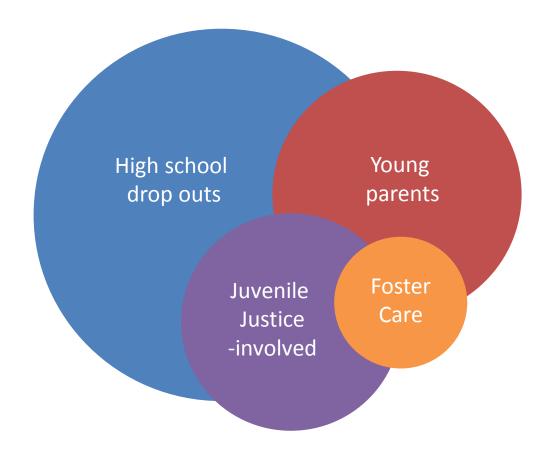
Belfeld et al., 2012 Wimer, 2014







Chronically-disconnected youth



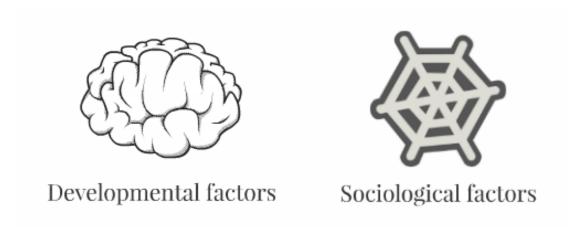
often have a confluence of risk factors

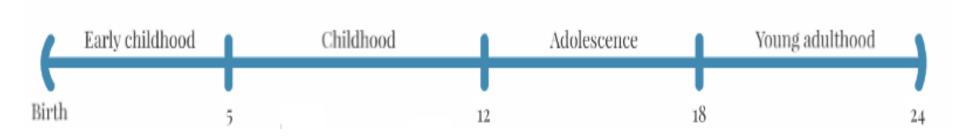






How do youth become disconnected?

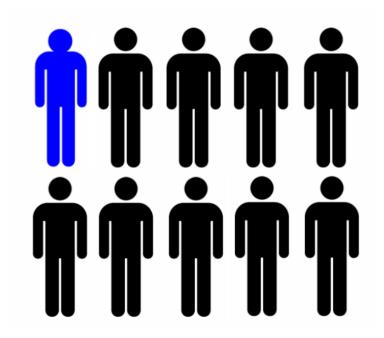








1 in 10 children are polyvictims of abuse and violence



Trauma and other adverse childhood experiences can elicit a toxic stress response

Listenbee et al, 2012







Toxic stress can impair the development of executive functioning skills...



Process verbal information

Calm down



Follow directions

Remember what is being said

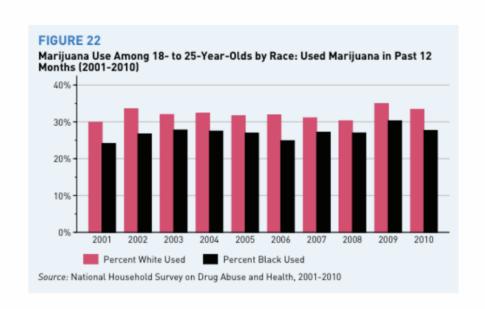
...which can directly impact school behavior & employment success

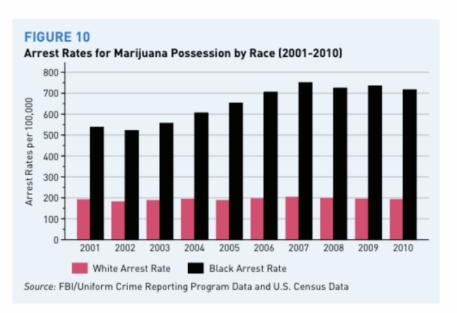






Racial disparities further compound challenges for youth of color





Policing and justice involvement

ACLU, 2013







Racial disparities further compound challenges for youth of color

The probability of getting
a callback from an employer fell by nearly 2/3 rds if a young black man had a criminal record.

Young white men with criminal records received a

higher rate of callbacks than young black men with no records.

Hiring discrimination

Pager et al., 2010





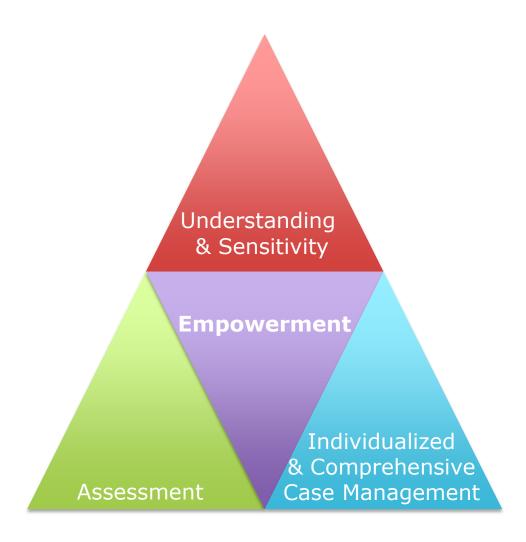


What works to reconnect opportunity youth?





Trauma-informed Care









Relationship Focus

"Programs don't change people; relationships do."
-Bill Milliken, Founder Communities in Schools

- Staff training & support
- Family engagement
- Parenting, co-parenting, healthy relationships
- Mentoring & social capital







Assessment



Each individual is a unique constellation of risk and resilience factors.



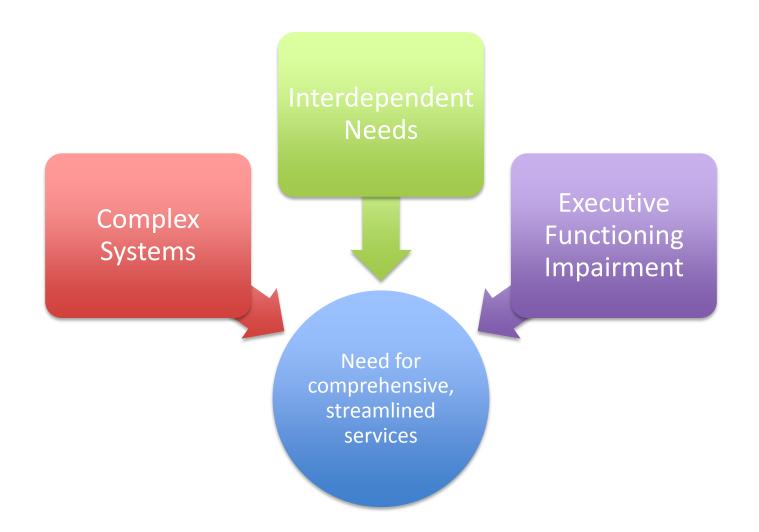
Providing Multiple Pathways

- Multiple reentry points to education & training
- Earn & learn opportunities
- Incentivizing progression along a career pathway



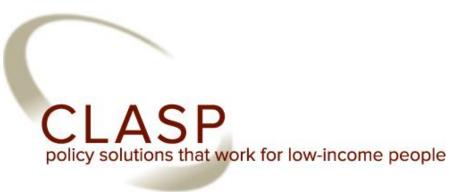


Aligned Systems & Services









Building Systems and Pathways for Disconnected Youth

Andrea Amaechi Policy Analyst, CLASP

CCRY Network Communities Collaborating to Reconnect Youth





Components of a Comprehensive Youth Employment Delivery System



Convening Entity



Administrative Agent



Case Management



Partnerships Across Systems



Work Experience & Exposure







Strong Convening Entity





Interventions for OSY: High Quality Work Experiences









Interventions for OSY: Dropout Recovery

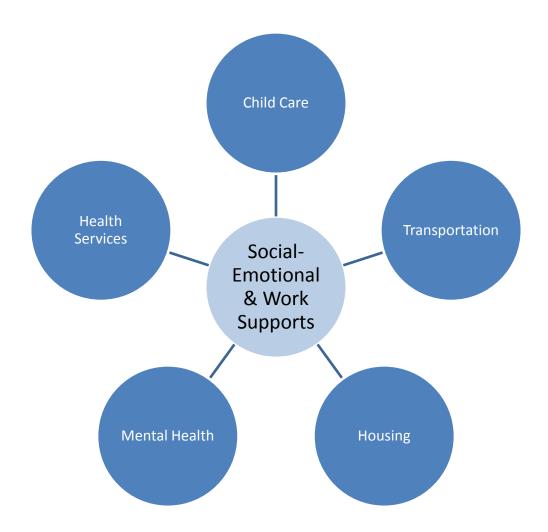


- Credit recovery
- Reengagement centers
- Integrated education and training
- Dual enrollment





Interventions for OSY







ASP Workforce Innovation Workforce Innovation and Opportunity Act of 2014

- Passed with wide bipartisan majority in Congress
 - Senate voted 93-5; House voted 415-6
- WIOA was signed into law by President Obama on July 22, 2014
 - Many provisions take effect July 1, 2015; others July 1, 2016
- First reauthorization of national workforce programs in 16 years
 - Updates the law for changes in the economy
 - Emphasizes newer, proven strategies in workforce development







WIOA Scope

- 6 Core Programs
 - Title I Adult, Dislocated Worker & Youth
 - Title II Adult Education and Family Literacy
 - Title III Employment Service (Wagner-Peyser)
 - Title IV Vocational Rehabilitation
- Service Delivery Partners at One-Stops
 - TANF, Second Chance Act
- Other Potential Partners
 - CTE, SNAP E&T, Community Colleges







Expanded and Improved Services for Youth

- 75% of Youth funds required to be spent on out-ofschool youth
- New 16-24 age range for out-of-school youth eligibility
- Requires at least 20 percent of Youth Formula Funds be spent on paid and unpaid work experiences (including Summer Jobs programs)
- Adds youth "living in a high-poverty area" to the lowincome criterion for youth activities
- In-school youth eligibility includes low-income individuals ages 14 to 21 who are English language learners and those who have a disability







Leveraging WIOA

Title II- Adult Education and Family Literacy Act

- ➤ High overlap of OSY with participants served in Title II
- WIOA proposed regs make clear that youth 18-24 served in Title II programs are OSY for the purpose of eligibility
- Many adult education programs in states and local areas are funded by state and local programs







WIOA Resources

CLASP's comments to the Departments:

- Unified and Combined State Plans, Performance Accountability, and the One-Stop System Joint Provisions (Joint DOL/ED)
- Workforce Innovation and Opportunity Act provisions administered by DOL
- <u>Title II Adult Education and Literacy administered by ED</u>

WIOA Game Plan for Low-Income People -

http://www.clasp.org/issues/postsecondary/wioa-game-plan

USDOL "Enough is Known for Action" Youth TA Webinars: last Wednesday of each month, 2-3:30p Eastern. Access past material and sign up for future via www.workforceone.org (go to calendar of webinars, click on last Weds of each month; began in Feb. 2015)



Paid Work & Learn Opportunities and Career Support

Garrett Warfield Director of Evaluation, Year Up



Paid Work & Learn Model



YOUNG ADULTS INTERN FOR SIX MONTHS with one of our partner companies, applying their skills and gaining critical work experience.











WE IDENTIFY URBAN YOUNG ADULTS who are highly motivated but lack opportunities to enter the mainstream economy.

YOUNG ADULTS SPEND SIX MONTHS in

the classroom learning the skills employers are looking for, including soft skills. YOUNG ADULTS GRADUATE ready to launch a meaningful career and contribute to our economy and community.



By the Numbers

16 sites nationwide

3,000 students/year

100% of students who complete 6 months of classroom training are placed into internships

75% of students graduate (retention)

of graduates are employed or pursuing full-time post-secondary education within four months of graduation

\$18 average hourly wage of employed graduates

250 corporate partners

90% satisfaction of corporate partners and students







How We Meet Employer Needs



Employer business challenges: hiring needs, internship opportunities, job descriptions, and expectations for specific roles



Surfaced job opportunities to ensure they add value for students and partners, and are feasible for training and career potential



All needs and training requirements and formalize a working partnership with the employer



Training to meet business needs via: onsite job shadowing, defining learning outcomes and curricula, integrating new training and content into program



New classroom training with regular review with employer partner, followed by monitoring & evaluation during and after internship



Pilot performance with the employer partner, evaluate growth potential, strengthen approach, and re-implement



Embedding the Model with Employers

-Custom manager training -Program support to managers **Functional** -Monthly meetings -Functional peer support Support -Weekly 1:1s btw. mgr/intern Year Up Senior **Program** Management Management Escalation -Manage intern queries -Partners with YU Year Up Intern -Answer manager ?s -Manages HR -Provides feedback -Status updates Program On-site Implementation Coordinator & Strategy -Connects YU interns -ID gaps/trends Firm-wide -Mentor pairing -Refine program Alumni Network -Corporate culture advising -Cross-site coordination





Ongoing Career Support



- For-profit B-Corp for Year Up grads and partners
- Dedicated career services for entire alumni network





SERVED TO DATE





Back on Track to College and Careers: An Evidence-Based Framework for Off-Track and Out-of-School Youth

Mamadou Ndiaye Associate Director, JFF







Back on Track: A Brief History

- Why a Back on Track Framework?
 - Off-track, out-of-school youth not reaping benefits from major federal initiatives (e.g. School to Work Act, WIA)
 - Provide guidance for schools/communitybased programs serving these young people





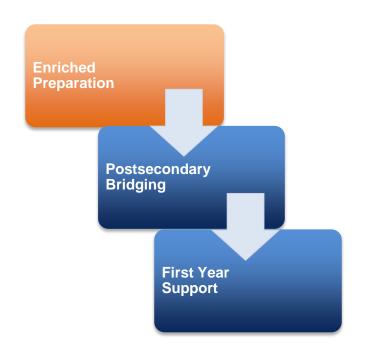
Framework focuses on two populations:

- Those without a high school credential, and
- Those with a high school credential who are out-of-school/out-of-work (Emphasis on postsecondary options and blending work and learning)



Phase one: enriched preparation

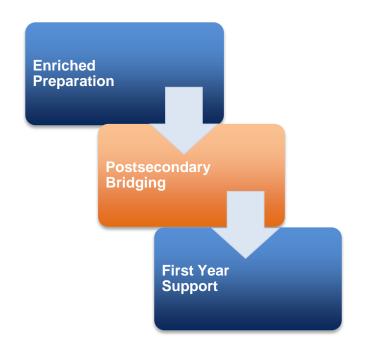
- College- and Career-Ready Culture
- Intentional Use of Time, Technology, and Assessment to Customize Instruction and Accelerate Learning
- Personalized Guidance and Support
- Supported Dual Enrollment/First Technical Course





Phase two: postsecondary bridging

- Supported Dual Enrollment/First Technical Courses
- A Focus on College Knowledge and Success Strategies, and Employment Readiness
- Personalized Guidance on Connection to "Best Bet" Credentials

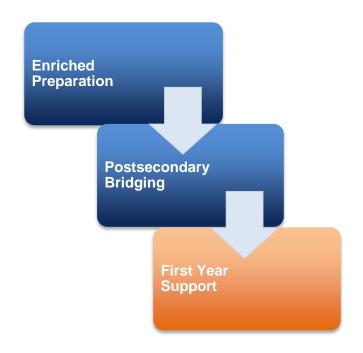






Phase three: first year support

- Support for Students to Earn Credits
 Predictive of Completion
- Just-in-Time Support to Ensure Persistence
- Building Attachment to Postsecondary Education and Careers







Spread of the back on track model

- Adopted by national networks in the Gates Foundation's Postsecondary Success Initiative: YouthBuild USA, National Youth Employment Coalition, The Corps Network
- Incorporated into school district expectations for alternative schools: Philadelphia, Chicago, Denver with focus on differentiating designs based on segmenting BOT populations
- Informed practices in schools/programs in NYC, South Texas, Mesa, AZ, Portland, OR, and other sites
- Adopted by Aspen Institute Opportunity Youth Incentive Fund as model for pathways to postsecondary in 23 communities
- Framework for Opportunity Works, the JFF/Aspen Social Innovation Fund Initiative in 7 communities
- Framework for LEAP (Learn and Earn to Achieve Potential) a SIF initiative by the Annie E. Casey Foundation in 5 communities





SAMPLE BACK ON TRACK SERVICES

A Best Bet is a postsecondary credential that has value in the local labor market.

- Counseling to Careers
- Best Bet Research Process
- MyBestBets

Localized Labor Market
Analysis

Postsecondary Program
Analysis

Analysis

Analysis

Analysis

Analysis



MyBestBets: A human-centered tech solution that works for:

Students

- Identifies interests and talents
- Guides students through a data & inquiry-based edu & career exploration process
- Develops skills & social capital

Counselor/Support staff

- Manage case loads more efficiently and effectively
- Customize exploration process and resources
- Connect face-to-face, via platform or SMS

MyBestBets is a joint venture of JFF and YouthBuild USA





Back on Track Self-Assessment Tool:

http://application.jff.org/botassessment/

Back on Track Model:

jff.org/initiatives/back-track-designs/our-model



Discussion

Building Systems & Leveraging Federal Policy



Braided Funding

- Incentivizing coordination
 - Cross-departmental federal discretionary grants
 - Local foundations
- Increasing sustainability
 - Matching grants



WIOA Opportunities To Consider

- Developing partnerships with local and state workforce agencies.
- Ensuring strategic vision and innovation for youth with barriers to employment in state and local WIOA plans; Encourage a youth council or committee.
- Identifying and recruiting youth with barriers to employment into workforce programs.
- Support services to help with retention of youth in workforce programs.
- Think about entry points for youth and young adults to be included in broader Career Pathways efforts in your state and community.







Systems Building & Employer Engagement

GRADS of LIFE .org

- Public awareness and digital/print media campaign
- Connects employers, funders, advocates, and programs
- Provides conferences, training, and toolkits









Internship Guide Mentoring Guide

School-to-Work Guide

Hiring Guide





Back on track: SYSTEMS and Federal policy opportunities

- WIOA: Philadelphia and Hartford both used Back on Track as a framework for pathway design under current round of WIOA funding;
- Maine Opportunity Youth Collaborative advocated for a bill that places postsecondary navigators through Jobs for Maine Graduates at five college/university campuses, including two in Southern Maine in order to provide stronger bridging and retention support for youth who have faced barriers to graduating high school, foster care youth, and youth who have attained GEDs





Questions?



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